

Module 5: Counseling and Outreach Techniques to Counteract Awareness and Enrollment Barriers

Dual Eligible Training Manual

Give Us Your Feedback

1. Please rate the content of this course in relation to its importance to your counseling and in relation to its helpfulness in meeting your needs and expectations.

LEARNING OBJECTIVE Participants will be familiar with:	IMPORTANCE TO JOB		MET LEARNING NEEDS	
	Not at all	Highly important	Not at all	Totally met
1. Barriers to awareness and enrollment for dual eligibles	1 - 2 - 3 - 4 - 5 - 6		1 - 2 - 3 - 4 - 5 - 6	
2. Different ways to identify potential dual eligibles	1 - 2 - 3 - 4 - 5 - 6		1 - 2 - 3 - 4 - 5 - 6	
3. Different ways to raise awareness and increase motivations for individuals to apply for dual eligible programs	1 - 2 - 3 - 4 - 5 - 6		1 - 2 - 3 - 4 - 5 - 6	

2. Please rate the training module materials:

- a. Participant Materials (General)

Poor 1 2 3 4 5 6 **Outstanding**

and specifically the following sections of the Participant Manual:

- 1) Self-Assessment

Poor 1 2 3 4 5 6 **Outstanding**

- 2) Exercise

Poor 1 2 3 4 5 6 **Outstanding**

- 3) Follow-Up Assessment

Poor 1 2 3 4 5 6 **Outstanding**

b. Overhead Transparencies

Poor 1 2 3 4 5 6 *Outstanding*

3. How could we improve the training module?

4. Additional suggestions:
